

VPU-005

Paint Department Productivity

1-Day Interactive Collision Center Workshop

Highlights:

Paint Department Productivity explains how-to manage the 5-2-1 process; *five on-line processes, two off-line processes, and one continuous process*; to remove bottlenecks and dramatically increase the paint department production. Students will measure and analyze eight key performance indicators and employ a leveled workflow strategy and skill specialization to achieve improvement.

Who Should Attend:

Collision Center Managers, Damage Writers, Lead Painters, Production Managers and Coordinators

Key Points:

- Increase shop capacity and utilization
- Reduce cycle time and increase sales
- Improve productivity and profitability
- Effectively utilize people, space, equipment, and time
- How selling more paint labor affects productivity
- Increase customer service index
- Increase technician compensation
- Measure and manage booth cycle times
- Specialize technician skills
- Level daily workflow
- Track key performance measurements

Learning Objectives:

Upon successful completion, participants should be able to:

1. Increase collision center output and capacity.
2. Effectively use people, space, equipment and time.
3. Maximize paint hours and number of vehicles through the paint department.
4. Recognize the need to effectively sell paint labor in order to enhance productivity.

